LUMINA DESIGN
Customer support
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10 YEAR GUARANTEE

TuffX Processed Glass Ltd:
Will provide a ten year comprehensive guarantee on all our insulated glass units and processed laminate glass when purchased in accordance with the terms and conditions of sale.

The sole and exclusive remedy being the replacement of any product which is deemed to have failed.

Products are covered by a full 10 year guarantee for the following:

- Insulated glass unit failure if accepted by Tuffx as failing through manufacturing fault.
- Vinyl and resin laminate products if deemed that de-lamination or decolouration of the interlayer was caused by the manufacturing process or material defect.

Products supplied are certified to the following standards:

- BSEN 1279-6: 2002 - Glass in buildings - Insulated glass units
- BSEN 12150-2: 2004 - Glass in buildings – Thermally toughened soda lime silicate glass
- BSEN 14449: 2005 - Laminated safety glass
- BSEN 1863-1: 2011- Glass in building – Heat strengthened soda lime silicate glass
- BSEN 14179-2- Heat soaked thermally toughened soda lime silicate safety glass

TuffX Processed Glass Ltd in no event shall be liable for any other cost, loss, or damage incurred whether direct, indirect or consequential.
The benefits of this guarantee are in addition to the purchaser's statutory rights.

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For product and guarantee enquiries, please contact Lumina Design.

TUFFX'S BRANDS